Message Text

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PAGE 01 ABIDJA 11057 301710Z

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ACTION AF-06

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R 301501Z DEC 75 FM AMEMBASSY ABIDJAN TO USDOC WASHDC INFO SECSTATE WASHDC 6415

UNCLAS ABIDJAN 11057

EO 11652:N/A TAGS: BEXP, IV

SUB: HEWLETT PACKARD EQUIPMENT

REF: US DOC 18161, ABIDJAN 9989

HEWLETT PACKARD EUROPE HAS CONTACTED ORSTOM AND INDICATED THAT THEY WILL REPAIR EQUIPMENT IF ORSTOM PAYS ROUND TRIP SHIPPING COSTS FROM ABIDJAN. THESE COSTS WOULD BE EQUIVALENT TO THE PURCHASE PRICE OF A NEW MACHINE ACCORDING TO ORSTOM REPRESENTAIVES. THEY BELIVE, IT WOULD BE POSSIBLE TO ADEQUATELY SERVICE THE MACHQNESJWOCALLY IF THEY WERE PROVIDED WITH THE TECHNICAL DIAGRAM WHICH HEWLETT PACKARD EUROPE HAS REFUSED TO SEND AS OF DATE. PURSUANT THIS REQUEST CAN COMMERCE ASK IF HEWLETT PACKARD U.S. WOULD FURNISH SUBJECT DIAGRAMS FOR FOLLOWING MACHINES, MODEL NO. 9100 B,

2. FYI: ORSTOM IS MAJOR RESEARCH ORGANIZATION IN IVORY COAST AND CONNECTED DIRECTLY WITH MINISTRY OF SCIENTIFIC RESEARCH. HE TWO HEWLETT PACKARD MACHINES WERE PURCHASED OVER 18 MONTHS AGO AND HAVE BEEN INOPERABLE OVER HALF OF THE THAT TIME. BELIEVE IT BENEFICIAL TO HEWLETT PACKARD U.S. IF SOME SATISFACTORY AFTER SALES SERVICE IS RENDERED IN THIS INSTANCE AS BOTH ORSTOM AND SUBJECT MINISTRY WILL CONINUE TO MAKE MAJOR PURCHASES OF COMPUTERIZED EQUIPMENT IN FUTURE.

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Message Attributes

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Subject: HEWLETT PACKARD EQUIPMENT

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